



HMO/POS Network Quick Reference Guide

Visit: www.QualCareInc.com for Provider Search, forms, announcements, and NaviNet access

Visit: NaviNet at <https://navinet.navimedix.com> for Claims Status Inquiries, to Confirm Eligibility & Benefits, View Authorizations, and Submit Referrals

Referrals

Visit NaviNet at <https://navinet.navimedix.com> or call (800) 992-6613
 Only Primary Care Physicians and OB/Gyns can submit referrals
 Referrals are valid for ninety (90) days and up to ten (10) visits

Specialists	Referrals required
Radiology	No referrals required / Precertification required for MRA & PET scans
Laboratory	No Referrals required / No Precertification required
Same Day Surgery	No Referrals required / Precertification is required for select outpatient procedures/surgeries
Therapy (PT/OT/ST)	No Referrals required / Precertification required

Claims Submission Address	Phone Number
QualCare, Inc. PO Box 820, Piscataway, NJ 08855-0820 For Electronic Claims Submission use <u>NEIC Payor Code: 23342</u>	Precertification..... Provider Relations..... Member Services..... } 1 (800) 992-6613

Office Visit Copayments - See ID Card

Hospital Employees	Non-Hospital Employees
When available, all Hospital Employees should be directed to their hospitals for Diagnostic Testing, Treatments, and Laboratory Services	Non-Hospital employees should refer to the QualCare website for a participating provider at www.qualcareinc.com

Precertification requirements may vary depending on client. Please call our Precert department to verify.

All Inpatient Admissions	Skilled Nursing
Mental Health and Substance Abuse (Inpatient only)	Home Health Care
Hospice Care	MRA & PET Scans
Select Same Day & Outpatient Surgeries	Pain Management Treatment
PT, OT, ST, Cognitive Therapy and Cardiac Rehabilitation	DME purchase greater than \$500 & all rentals
High Cost Injectable Rx Medications excluding Chemotherapy	All Outpatient Infusion (Excluding chemotherapy and any infusion administered in a physician's office)
Maternity (Pre-Natal Care) Copayment- first visit only Ultrasounds greater than 3	Additional Services Prosthetics- Orthotics- Dialysis- Home infusion- Transplant evaluations- Elective transportation (Ambulance except emergency)